

## CUSTOMER IDENTIFICATION

Company  
Contact person  
Address  
Delivery address  
Phone  
E-mail

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## IMPORTANT INSTRUCTIONS

- Costs for refurbishment and non warranty repair are covered by customer.
  - If goods were not checked by 2N technical support prior to sending for repair, the customer covers expenses for the assessment of the unjustified complaint and the the cost of returning the equipment to the customer (shipping costs).
  - 2N accepts for repair complete goods according to the original packaging. In case that the product contains any equipment that is not part of the original packaging, 2N does not guarantee that this equipment will be returned within the Immediate replacement service.
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## GOODS IDENTIFICATION

	Goods type and name	Serial number	Invoice number	Request
<b>1.</b>	Failure description			
	Goods type and name	Serial number	Invoice number	Request
<b>2.</b>	Failure description			
	Goods type and name	Serial number	Invoice number	Request
<b>3.</b>	Failure description			
	Goods type and name	Serial number	Invoice number	Request
<b>4.</b>	Failure description			

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	Goods type and name	Serial number	Invoice number	Request
<b>5.</b>	Failure description			
	Goods type and name	Serial number	Invoice number	Request
<b>6.</b>	Failure description			
	Goods type and name	Serial number	Invoice number	Request
<b>7.</b>	Failure description			
	Goods type and name	Serial number	Invoice number	Request
<b>8.</b>	Failure description			
	Goods type and name	Serial number	Invoice number	Request
<b>9.</b>	Failure description			
	Goods type and name	Serial number	Invoice number	Request
<b>10.</b>	Failure description			

**NOTE**

I acknowledge Complaint and services rules.